

Terms and Conditions

SHIPPING METHODS

Air freight will be used as the primary international means of shipment. Please indicate at time of purchase what method of shipment you require. Polaris Corporation is not responsible for units damaged or lost in transit. Unless otherwise specified, shipping insurance may be billed to customer.

DRAWINGS AND SPECIFICATIONS

Please see our website for up to date information. Mechanical and electrical requirements are subject to change without notice. Please contact the factory to verify information or to enquire about products not listed on our website.

RETURN OF UNITS

All items being returned to Polaris Corporation for repair must be shipped to Polaris Corporation with the shipping charges prepaid. Items subject to in-warranty repairs will be returned prepaid to the customer at no charge. The customer will be responsible for return shipping charges for items that are out-of warranty or that have been mishandled.

REPAIR COSTS

Warranty repairs will be made at no charge to the customer. Units out of warranty, or those which have been mishandled, will require approval by the customer for the charges involved before the repairs can be accomplished. We will provide an estimate for the cost of the repair, which can be applied to the repair, if approval is granted. For those items that are deemed beyond repair, or where the customer may decide not to repair the unit, an evaluation fee and handling charge will be applicable.

WARRANTY POLICY

Polaris Corporation's standard warranty is applicable to all items manufactured by Polaris Corporation. Polaris Corporation's warranty policy is one (1) year from the date of shipment for new products. Our obligation is limited to repairing units that prove to be defective during the warranty period. Warranties do not apply to any product that has been modified, damaged, statically damaged, mishandled, or subjected to conditions exceeding the operation limits of the specifications. Warranties do not apply to units with tampered warranty labels.