

TERMS AND CONDITIONS

PAYMENT TERMS

Payment shall be made in accordance with the payment terms specified in the quotation, proforma invoice, or purchase order accepted by POLARIS. If any payment is not received by the due date, interest shall accrue on the outstanding amount at a rate of 0.01% per day from the due date until payment is received in full, subject to the maximum rate permitted by applicable law.

SHIPPING METHODS

Air freight will be used as the primary international means of shipment unless otherwise specified. Please indicate at the time of purchase if a different method of shipment is required. Risk of loss or damage during transportation shall be determined in accordance with the Incoterms® rule specified in the quotation or order confirmation. Unless otherwise specified, shipping insurance may be billed to the customer.

DRAWINGS AND SPECIFICATIONS

Please see our website for up-to-date information. Product specifications are subject to change without notice. Please contact POLARIS to verify current information or to enquire about products not listed on our website.

RETURNS

Prior authorization from POLARIS is required before returning any product for repair. All products returned to POLARIS for repair must be shipped with the shipping charges prepaid. For products repaired under warranty, return shipping charges will be prepaid by POLARIS. The customer will be responsible for return shipping charges for products that are out of warranty or that have been mishandled.

REPAIR COSTS

Warranty repairs will be made at no charge to the customer. For products that are out of warranty or have been mishandled, we will provide an estimate of the repair cost, and repairs will proceed only after receiving the customer's approval. For products deemed beyond repair, or where the customer decides not to proceed with the repair, an evaluation fee and handling charge may apply.

WARRANTY POLICY

POLARIS warrants its new products for one (1) year from the date of shipment. Our obligation is limited to repairing products that prove to be defective during the warranty period. This warranty does not apply to any product that has been modified, mishandled, or subjected to conditions exceeding the operating limits specified for the product. This warranty does not apply to products whose warranty labels have been removed, altered, or tampered with. Warranty repairs do not extend the original warranty period.

LIMITATION OF LIABILITY

In no event shall POLARIS be liable for any indirect, incidental, special, or consequential damages, including loss of profits, loss of use, or business interruption, arising from the use or failure of its products.